

Motion: Hiring an External Consultant to Address Email Issues in TDSB and Its Impact on Parent and Caregiver Engagement and Future Events.

Whereas, the current email system's limitations and challenges have adversely affected the communication channels between TDSB PIAC and parents/caregivers, potentially leading to missed communications, reduced participation, and a lack of timely information dissemination; and

Whereas, these communication issues directly impact the effectiveness of School Councils, events, workshops, and activities organized by TDSB and its associated committees, particularly the Parent Involvement Advisory Committee (PIAC), hindering the promotion, coordination, and participation in crucial events aimed at fostering community involvement; and

Whereas, investing in the expertise of an external consultant to analyze and propose alternative communication solutions is necessary to rectify the email issues, reestablish efficient communication channels, and ensure robust engagement between TDSB and parents/caregivers for the success of future events and ongoing collaboration; therefore,

Be it Resolved That the School Council WG strongly recommends the immediate engagement of an external consultant with expertise in communication technologies to investigate and address the existing email issues within the TDSB, specifically focusing on improving parent and caregiver engagement.

Be it Further Resolved That an allocated budget of **\$5000** be approved for the engagement of this consultant, prioritizing the enhancement of communication channels vital for parent/caregiver involvement and the success of future TDSB events, workshops, and initiatives.

Rationale: The communication breakdown stemming from the current email issues significantly impacts the engagement of parents and caregivers within the TDSB community. By investing in an external consultant and allocating a budget of \$5000, we aim to restore effective communication channels, ensuring increased participation in events, workshops, and activities vital for a strong educational partnership between TDSB and its stakeholders.